

Microsoft Dynamics 365 Fundamentals (ERP)



Online Course

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Microsoft Dynamics 365 Fundamentals (ERP)



Course Modules

1. Describe Supply Chain Management core capabilities

- Supply Chain Management capabilities and features
- Describe the order-to-cash process
- Describe the procure-to-pay process
- Describe products and released products
- Product mstr records, product variants, & prdct dimensions
- Pricing and discounts in relation to trade agreements
- Describe picking, packing, and reserving inventory

2. Describe manufacturing strategies

- Describe lean, discrete, and process manufacturing
- Describe Bills of materials (BOMs), routes, and operations
- Describe shop floor management
- Describe master planning

3. Describe inventory and warehousing capabilities

- Describe costing methods
- Describe on-hand inventory capabilities
- Inventory reservations, pick & pack, replenish, & shipments
- Use cases for Warehouse Management Systems (WMS)
- Transportation Management Systems (TMS)



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4. Describe Finance core capabilities

- Describe Finance capabilities and features
- Describe organization and legal entities
- Describe tax capabilities



5. Describe general ledgers

- Describe charts of accounts
- Describe journaling concepts
- Describe financial dimensions and dimension sets concepts
- Describe periodic financial processes

6. Describe accounts payables and accounts receivables

- Describe core accounts payable components
- Describe vendor payments and settlements
- Describe core accounts receivable components
- Describe credit and collection processes

7. Expense mgmt, fixed asset management, & budgeting

- Describe cash and bank management concepts
- Describe expense management capabilities
- Describe fixed asset management capabilities
- Describe budgeting capabilities

8. Commerce clienteling and Dynamics 365 Fraud Protection

- Describe customer loyalty concepts
- Describe how Fraud Protection reduces fraudulent activities



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9. Describe Commerce core capabilities

- Describe Commerce channels
- Describe channel management concepts
- Describe product hierarchies and assortments
- Describe retail pricing and discounts
- Describe e-commerce capabilities,



10. Describe Human Resources core capabilities

- Describe workers and positions
- Describe the hire-to-retire process
- Describe leave and absence capabilities
- Integration options between Human Resources and LinkedIn
- Describe compensation and benefits capabilities

11. Describe personnel management capabilities

- Describe self-service capabilities
- Describe employee training and certification features
- Describe performance management capabilities

12. Describe Project Operations capabilities

- Describe project-based services and project types
- Describe project sales capabilities
- Describe project contract capabilities
- Describe project pricing capabilities
- Describe the project lifecycle

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13. Describe project planning and management capabilities

- Project planning, scheduling, and resourcing capabilities
- Describe work breakdown structures (WBS)
- Describe project cost tracking capabilities

14. Describe the finance and operations apps

- Describe enterprise resource planning (ERP)
- Describe finance and operations apps use cases
- Explore the finance and operations user interface

15. Report & integrate capabilities in finance & operate apps

- Describe built-in reporting capabilities including workspaces
- Describe options for analyzing data by using Power BI
- Describe Microsoft Office 365 integration capabilities
- Describe Microsoft Power Platform integration options
- Describe Business Events integration capabilities

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